

Workplace Group Conflict Intervention

Examples of Other Resources & Actions

EEO Compliance Office

Sexual Harassment investigation by EEO Compliance Office

Conclusion of outstanding EEO complaints by EEO Compliance Office

Harassment/Discrimination training for Group by EEO Compliance Office

Bargaining Unit

Bargaining Unit Business Agent:

- addressing intrapersonal challenges
- reality checking
- assisting in planning next steps

Human Resources / Personnel Department

Consult with Human Resources / Personnel Department:

- tardiness
- attendance
- consult on progressive discipline

Training & Development Unit

Supervisory Skill Training:

- organizational Mission, Values, Goals
- organizational Policies & Procedures
- Administrative Practices
- Workplace Processes

Leadership Development:

- Role of a Leader (vs. role of a Manager)
- Providing Direction for staff
- Providing Support for staff
- Redirecting
- Motivating
- Praising
- Acknowledging
- Evaluating

Empowerment: managers leading, supervisors enhancing performance, employees working together

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