Comments, Questions & Requests to Managers II

Core Values Establishment Process

Questions

- 1. Where are we going?
- 2. What is the Management Team going to do with this?
- 3. How will this be utilized? (posters? handbooks? orientations? EDR's? trainings? . . .)
- 4. How do I lead my Group through this process, when I don't have a clear idea of what the final product should be?
- 5. Are managers committed to changing themselves personally?
- 6. Will Management live by Core Values?
- 7. Continuing skepticism: Is this a fad?

Requests

- 1. Management Team should explain what they want, and be more involved
- 2. Management Team should help define, roll out, model Core Values
- 3. Want Management to make sure Core Values are used in a positive way—as well as disciplinary **both ways**
- 4. Things "disappear" if we don't use it

Comments

- 1. (My) Group was very happy to hear that Management Team acknowledges a Communication Gap
- 2. Communication is one of the key gaps, and should be highly emphasized
- 3. As part of Communication, Management Team needs to solicit and consider input from all stakeholders prior to making decisions—and respectfully communicate how input affected decision
- 4. Applaud Management Team's desire to role-model Core Values
- 5. (My) Group appreciated Management Team's response to prior set of questions, concerns, etc.
- 6. For those that act in alignment with Core Values, but don't get positive feedback—for them, the process ceases to exist.